



Bell Team Member

The Bell Team is at the heart of the Reception team at Hastings House. The Bell Team Member's role includes welcoming guests, driving a shuttle, and helping guests to their suites. The Bell Team Member has an impact on guest experience and is often a first contact for guests.

Responsibilities:

- Meeting with Reception staff to review the day's assignments
- Driving a shuttle van to pick guests up at the Ferry or Seaplane docks
- Welcoming guests to the property
- Assisting guests with their luggage
- Cleaning shuttle vans and golf carts at the end of the day
- Refueling vehicles regularly
- Sweeping and raking paths and decks
- Building fires in guest suites and restocking wood

Qualifications:

- Personable and enthusiastic with a desire to deliver great customer service
- Strong communication skills
- Ability to lift and carry up to 30 lbs/13.6 kgs
- Consistent punctuality
- A high level of grooming and professionalism at all times
- Valid driver's license (an asset)

Benefits:

- Competitive wage + tips
- New, subsidized staff housing available within walking distance of the Hotel
- Extended health benefits available after three months of employment